

## EAST Search History

## EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	14	"7092509"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L2	1	"20040193475"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L3	3	09/489722	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L4	3	10/645438	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L5	126	"6,130,933"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L6	123	"6,230,287"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L7	1	"20030154244"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L8	98	redundant adj3 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L9	1	redundant adj3 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L10	310	redundant near6 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L11	2	redundant near6 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L12	2	redundant near6 queue and call near center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L13	14	redundant near6 queue same agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L14	0	redundant near6 queue same contact	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L15	47	replicat\$4 near6 queue same agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L16	634	replicat\$4 near6 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L17	14	replicat\$4 near6 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L18	8	replicat\$4 near6 queue and acd	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53

L19	9	redundant near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L20	4	replicat\$4 near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L21	624	queue same (skill skillset) same priority	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L22	8	queue same (skill skillset) same priority.ti, ab.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L23	392	379/266.01.ccls.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L24	317	379/266.01.ccls. and skill\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L25	115	379/266.01.ccls. and skill\$4 with queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L26	36	379/266.01.ccls. and skill\$4 with queue same priority	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L27	10	379/266.01.ccls. and skill\$4 with queue same priority and queu \$4 near3 manag\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L28	2	"20040193475"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/09/08 14:53
L29	0	redundant near3 queue same call adj3 center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L30	2	redundant near3 queue and call adj3 center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L31	9	redundant near3 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L32	37	redundant near3 queue and agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L33	1	"20040259531".did.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L34	2379	705/9.ccls.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L35	4859	agent with queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L36	5300	agent with queu\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53

L37	75	705/9.ccls. and agent with queue\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L38	227	705/9.ccls. and call adj2 center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L39	14	"7092509"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L40	1	"20040193475"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L41	3	09/489722	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L42	3	10/645438	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L43	126	"6,130,933"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L44	123	"6,230,287"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L45	1	"20030154244"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L46	98	redundant adj3 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L47	1	redundant adj3 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L48	310	redundant near6 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L49	2	redundant near6 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L50	2	redundant near6 queue and call near center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L51	14	redundant near6 queue same agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L52	0	redundant near6 queue same contact	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L53	47	replicat\$4 near6 queue same agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L54	634	replicat\$4 near6 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L55	14	replicat\$4 near6 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L56	8	replicat\$4 near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L57	9	redundant near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L58	4	replicat\$4 near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53

L59	624	queue same (skill skillset) same priority	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L60	8	queue same (skill skillset) same priority.ti, ab.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L61	392	379/266.01.ccls.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L62	317	379/266.01.ccls. and skill\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L63	115	379/266.01.ccls. and skill\$4 with queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L64	36	379/266.01.ccls. and skill\$4 with queue same priority	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L65	10	379/266.01.ccls. and skill\$4 with queue same priority and queu \$4 near3 manag\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L66	2	"20040193475"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/09/08 14:53
L67	14	"7092509"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L68	1	"20040193475"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L69	3	09/489722	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L70	3	10/645438	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L71	126	"6,130,933"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L72	123	"6,230,287"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L73	1	"20030154244"	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L74	98	redundant adj3 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L75	1	redundant adj3 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L76	310	redundant near6 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L77	2	redundant near6 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53

L78	2	redundant near6 queue and call near center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L79	14	redundant near6 queue same agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L80	0	redundant near6 queue same contact	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L81	47	replicat\$4 near6 queue same agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L82	634	replicat\$4 near6 queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L83	14	replicat\$4 near6 queue and call adj center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L84	8	replicat\$4 near6 queue and acd	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L85	9	redundant near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L86	4	replicat\$4 near6 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L87	624	queue same (skill skillset) same priority	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L88	8	queue same (skill skillset) same priority.ti, ab.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L89	392	379/266.01.ccls.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L90	317	379/266.01.ccls. and skill\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L91	115	379/266.01.ccls. and skill\$4 with queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L92	36	379/266.01.ccls. and skill\$4 with queue same priority	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L93	10	379/266.01.ccls. and skill\$4 with queue same priority and queu \$4 near3 manag\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L94	2	"20040193475"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2010/09/08 14:53
L95	0	redundant near3 queue same call adj3 center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53

L96	2	redundant near3 queue and call adj3 center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L97	9	redundant near3 queue and adc	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L98	37	redundant near3 queue and agent	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L99	1	"20040259531".did.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L100	2379	705/9.ccls.	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L101	4859	agent with queue	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L102	5300	agent with queu\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L103	75	705/9.ccls. and agent with queu\$4	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53
L104	227	705/9.ccls. and call adj2 center	US-PGPUB; USPAT	OR	ON	2010/09/08 14:53

### EAST Search History (I nterference)

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